iCanConnect

The National Deaf-Blind Equipment Distribution Program

Application Section 1 of 3: Instructions and Guidelines

Overview

The National Deaf-Blind Equipment Distribution Program (NDBEDP) supports local programs that distribute equipment to low-income individuals who are deaf-blind (have combined hearing and vision loss) to enable access to telephone, advanced communications, and information services. This support was mandated by the Twenty-First Century Communications and Video Accessibility Act of 2010 (CVAA) and is provided by the Federal Communications Commission (FCC). For more information about the NDBEDP, please visit www.icanconnect.org or www.fcc.gov/ndbedp.

Who is eligible to receive equipment?

Under the CVAA, only low-income individuals who are deaf-blind are eligible to receive equipment provided through the NDBEDP. Applicants must provide verification of their status as low-income and deaf-blind.

Income eligibility

To be eligible, your total family/household income must be below 400% of the Federal Poverty Guidelines, as shown in the following table:

2026 Federal Poverty Guidelines

Number of persons in family/household	400% for everywhere, except Alaska and Hawaii	400% for Alaska	400% for Hawaii
1	$63,840	$79,800	$73,440
2	$86,560	$108,200	$99,560
3	$109,280	$136,600	$125,680
4	$132,000	$165,000	$151,800
5	$154,720	$193,400	$177,920
6	$177,440	$221,800	$204,040
7	$200,160	$250,200	$230,160
8	$222,880	$278,600	$256,280
For each additional person, add	$22,720	$28,400	$26,120

Source: U.S. Department of Health and Human Services

For purposes of determining income eligibility for the NDBEDP, the FCC defines “income” and “household” as follows:

“Income” is all income actually received by all members of a household. This includes salary before deductions for taxes, public assistance benefits, social security payments, pensions, unemployment compensation, veteran's benefits, inheritances, alimony, child support payments, worker's compensation benefits, gifts, lottery winnings, and the like. The only exceptions are student financial aid, military housing and cost-of-living allowances, irregular income from occasional small jobs such as baby-sitting or lawn mowing, and the like.

A “household” is any individual or group of individuals who are living together at the same address as one economic unit. A household may include related and unrelated persons. An “economic unit” consists of all adult individuals contributing to and sharing in the income and expenses of a household. An adult is any person eighteen years or older. If an adult has no or minimal income, and lives with someone who provides financial support to him/her, both people shall be considered part of the same household. Children under the age of eighteen living with their parents or guardians are considered to be part of the same household as their parents or guardians.

See Section 2 for the family/household income information that must be provided with this application: either 1) proof of your current participation in a federal low-income program whose income limit is below 400% of the Federal Poverty Guidelines, or 2) proof of household income.

Disability eligibility

For this program, the CVAA requires that the term "deaf-blind" has the same meaning given by the Helen Keller National Center Act. In general, the individual must have a certain vision loss and a hearing loss that, combined, cause extreme difficulty in attaining independence in daily life activities, achieving psychosocial adjustment, or obtaining a vocation (working).

Specifically, the FCC’s NDBEDP rule 64.6203(c) states that an individual who is “deaf-blind” is:

(1) Any individual:

- (i) Who has a central visual acuity of 20/200 or less in the better eye with corrective lenses, or a field defect such that the peripheral diameter of visual field subtends an angular distance no greater than 20 degrees, or a progressive visual loss having a prognosis leading to one or both these conditions;
- (ii) Who has a chronic hearing impairment so severe that most speech cannot be understood with optimum amplification, or a progressive hearing loss having a prognosis leading to this condition; and
- (iii) For whom the combination of impairments described in (i) and (ii) of this section cause extreme difficulty in attaining independence in daily life activities, achieving psychosocial adjustment, or obtaining a vocation.

(2) An individual's functional abilities with respect to using Telecommunications service, Internet access service, and advanced communications services, including interexchange services and advanced telecommunications and information services in various environments shall be considered when determining whether the individual is deaf-blind under paragraphs (ii) and (iii) of this section.
(3) The definition under paragraphs (ii) and (iii) of this section also includes any individual who, despite the inability to be measured accurately for hearing and vision loss due to cognitive or behavioral constraints, or both, can be determined through functional and performance assessment to have severe hearing and visual disabilities that cause extreme difficulty in attaining independence in daily life activities, achieving psychosocial adjustment, or obtaining vocational objectives.

Who can attest to a person's disability eligibility?

A practicing professional who has direct knowledge of the person's vision and hearing loss, such as:

- Audiologist
- Hearing professional
- Educator
- Community-based service provider
- HKNC representative
- Medical/health professional
- School for the deaf and/or blind
- Specialist in Deaf-Blindness
- Speech pathologist
- State equipment/assistive technology program
- Vision professional
- Vocational rehabilitation counsellor

Such professionals may also include, in the attestation, information about the individual's functional abilities to use telecommunications, Internet access, and advanced communications services in various settings.

See Section 3 for the disability attestation information that must be provided with this application.

Confidentiality policy

iCanConnect is committed to ensuring that your privacy is protected. Information provided on this application form will only be used to determine eligibility for iCanConnect products and services. iCanConnect will not sell, distribute or lease your personal information to third parties unless you give permission, or if the iCanConnect program is required by law to do so. iCanConnect is committed to ensuring that personal information is secure. In order to prevent unauthorized access or disclosure, suitable physical, electronic and managerial procedures are in place to safeguard and secure the information iCanConnect collects.

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Application Section 2 of 3: Applicant's Personal Data

(Please fill in all fields)

Name of Applicant: _____

Date of Birth: _____ **Gender:** _____

(If you are under age 18, your parent or legal guardian must sign the application.)

Street Address: _____

City: _____ **State:** _____ **Zip Code:** _____

Primary Phone: _____ ☐ Voice ☐ TTY ☐ VP

Alternate Phone: _____ **Email:** _____

State in which you are a permanent resident: _____

Have you participated in iCanConnect (The National Deaf-Blind Equipment Distribution Program) before? *(check Yes or No)* Yes ☐ No ☐

If yes, what state(s) did you participate in iCanConnect? *(list all)*:

_____

Did you previously receive equipment through iCanConnect in another state? *(check Yes or No)* Yes ☐ No ☐

If yes, what state(s) did you receive equipment through iCanConnect? (*list all)*:

_____

How many people are living in your household? _____

Language Preference *(check all that apply)*:

- ☐ ASL
- ☐ Close Vision ASL/PSE
- ☐ Tactile ASL/PSE
- ☐ English (spoken)
- ☐ No Formal Language
- ☐ Pidgin Signed English
- ☐ Signed English
- ☐ Spanish (spoken)
- ☐ Other: _____

What format do you prefer for written correspondence?

- ☐ Braille
- ☐ E-mail
- ☐ Large Print
- ☐ Standard Print
- ☐ Other: _____

Prefer to be contacted by:

- ☐ E-mail
- ☐ Fax
- ☐ Text Message
- ☐ TTY (dial 711 for Relay)
- ☐ Video Phone
- ☐ Phone (voice)

Alternate Contact (In case of an emergency)**:** _____

Relationship with Applicant: _____

Street Address: _____

City/State/Zip Code: _____

Primary Phone: _____

Primary E-mail: _____

Feedback/Suggestions *(optional)*: _____

How did you hear about this program?

- ☐ iCanConnect.org Website
- ☐ State Deaf-Blind Project
- ☐ Disability Advocacy Group
- ☐ Healthcare Provider
- ☐ Education Provider/School
- ☐ Conference or Seminar
- ☐ Friends
- ☐ Specialist of Deaf-Blind Services
- ☐ Interpreter
- ☐ Family Members
- ☐ Helen Keller National Center (HKNC) Representative
- ☐ Vocational Rehabilitation Counselor
- ☐ Independent Living Center
- ☐ Senior Center
- ☐ News/Media (Television, Magazine, Radio)
- ☐ Technology Vendor
- ☐ Social Media (Facebook, Twitter)
- ☐ Other _____

Income Eligibility

To confirm your income eligibility, please mail or fax documentation that proves one of the following:

1. You are currently enrolled in a federal program with an income eligibility requirement that does not exceed 400% of the Federal Poverty Guidelines, such as:
   a. Medicaid
   b. Supplemental Security Income (SSI)
   c. Federal Public Housing Assistance or Section 8
   d. Food Stamps or Supplemental Nutrition Assistance Program (SNAP)
   e. Veterans and Survivors Pension Benefit; OR
2. Proof of all household income (as described in Section 1)

Please mail or fax a copy of last year's Federal IRS 1040 tax form(s) filed by you and members of your family/household or send other evidence of your total family/household income, such as recent Social Security Administration retirement benefit statement(s) or other pension benefit statement(s).

Applicant Attestation (Signature Required)

I certify that all information provided on this application, including information about my disability and income, is true, complete, and accurate to the best of my knowledge. I authorize program representatives to verify the information provided.

I permit information about me to be shared with my state's current and successor program managers and representatives for the administration of the program and for the delivery of equipment and services to me. I also permit information about me to be reported to the Federal Communications Commission for the administration, operation, and oversight of the program. If I move and apply to any other state iCanConnect program, I also permit all state iCanConnect program(s) I participated in to send my program records to any other state iCanConnect program I apply to

If I am accepted into the program, I agree to use program services solely for the purposes intended. I understand that I may not sell, give, or lend to another person any equipment provided to me by the program.

If I provide any false records or fail to comply with these or other requirements or conditions of the program, program officials may end services to me immediately. Also, if I violate these or other requirements or conditions of the program on purpose, program officials may take legal action against me.

I certify that I have read, understand, and accept these conditions to participate in iCanConnect (the National Deaf-Blind Equipment Distribution Program).

Name of Applicant or Parent/Guardian (if applicant is under age 18):

_____

***Signature:** _____ **Date:** _____

If this application is completed by someone other than the applicant, please state your name:

_____

By affixing my name above, I certify that I am signing this application for the applicant and with the applicant’s knowledge and consent.

* Digital signatures that are acceptable are the Adobe signature, a PDF/JPG of a wet signature or a print out of this page with a wet signature. A typed name is not an acceptable signature.

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Code of Conduct

In order to maintain a safe and supportive environment for our staff, contractors and customers we ask that you comply with basic safety requirements. While we encourage active participation and communication, we do ask that this be done in a civil manner even when there are disagreements or uncomfortable discussions taking place. Should you have concerns about how staff is relating to you that you are unable to work out with staff, you are encouraged to talk with the iCanConnect Manager.

Listed below are behaviors that are unacceptable for anyone in contact with our staff either in the office or in the community. These same expectations apply to our staff as well. Violation of this code of conduct may result in immediate termination of services from the NDBEDP program. In addition, law enforcement authorities may be contacted, and appropriate legal action taken should a violation occur.

NO WEAPONS
NO THREATS (VERBAL, WRITTEN OR PHYSICAL)
NO AGGRESSIVE BEHAVIOR (VERBAL, WRITTEN OR PHYSICAL)
NO HARASSMENT (VERBAL, WRITTEN OR PHYSICAL)
NO PROPERTY DAMAGE

Your signature is required in order to continue with iCanConnect services

I certify that I have read, understand, and accept these conditions to participate in iCanConnect (the National Deaf-Blind Equipment Distribution Program).

Print name of applicant or parent/guardian (if applicant is under age 18):

_____

Signature: _____ **Date:** _____

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Application Section 3 of 3: Disability Verification

This disability verification section is to be completed by a practicing professional who has direct knowledge of the applicant's vision and hearing loss.

Please complete the following fields, and sign and date at the bottom.

Name and Address of Individual:

Name of Applicant: _____

Street Address: _____ **City/State/Zip Code:** _____

Attester Information:

Name of Attester: _____ **Title:** _____

Agency/Employer: _____

E-mail: _____ **Phone:** _____

Street Address: _____ **City/State/Zip Code:** _____

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(ii) Who has a chronic hearing impairment so severe that most speech cannot be understood with optimum amplification, or a progressive hearing loss having a prognosis leading to this condition; and

(iii) For whom the combination of impairments described in (i) and (ii) of this section cause extreme difficulty in attaining independence in daily life activities, achieving psychosocial adjustment, or obtaining a vocation.

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I certify under penalty of perjury that, to the best of my knowledge, this individual is deaf-blind as defined by the FCC as above (and as previously referenced in Section 1).

My attestation is based on the following:

(Please state how you are familiar with each of the applicant's hearing and vision loss, AND the applicant's combination of hearing and vision loss, as defined in the FCC's NDBEDP rules listed directly above):

Vision Loss:

Hearing Loss:

Describe how the combination of hearing and vision loss affects this person in daily life (Please refer to the definition of deaf-blind in this section of the application)**:**

Attester Signature: _____ **Date:** _____

Mail, e-mail, or fax completed application (Sections 2 and 3) to:

Rachel Hatfield
114 SUMMIT LN Beckley
West Virginia 25801
Email: rachel.hatfield@myyahoo.com
Telephone: : 681-292-3325
Fax: (617) 972-7668

If scanned documents are submitted, please use PDF format.
(This document is available upon request in hard copy print, braille, and electronic text.)

Privacy Statement

The Federal Communications Commission (FCC) collects personal information about individuals through the National Deaf-Blind Equipment Distribution Program (NDBEDP), a program also known as iCanConnect. The FCC will use this information to administer and manage the NDBEDP.

Personal information is provided voluntarily by individuals who request equipment (NDBEDP applicants) and individuals who attest to the disability of NDBEDP applicants. This information is needed to determine whether an applicant is eligible to participate in the NDBEDP. In addition, personal information is provided voluntarily by individuals who file NDBEDP-related complaints with the FCC on behalf of themselves or others. When this information is not provided, it may be impossible to resolve the complaints. Finally, each state's NDBEDP-certified equipment distribution program must submit to the FCC certain personal information that it obtained through its NDBEDP activities. This information is required to maintain each state's certification to participate in this program.

The FCC is authorized to collect the personal information that is requested through the NDBEDP under sections 1, 4, and 719 of the Communications Act of 1934, as amended; 47 U.S.C. 151, 154, and 620.

The FCC may disclose the information collected through the NDBEDP as permitted under the Privacy Act and as described in the FCC's Privacy Act System of Records Notice at 77 FR 2721 (Jan. 19, 2012), FCC/CGB-3, "National Deaf-Blind Equipment Distribution Program (NDBEDP),"

www.fcc.gov/privacy

This statement is required by the Privacy Act of 1974, Public Law 93-579, 5 U.S.C. 552a(e)(3).